

277187

P.O. Box 10 420 River St Lockhart, SC 29364 www.lockhartpower.com

July 12, 2018

Jocelyn Boyd Chief Clerk and Administrator The Public Service Commission of South Carolina P. O. Drawer 11649 Columbia, South Carolina 29211

Re: Public Service Commission of South Carolina Request for Information on Termination

Dear Ms. Boyd:

Enclosed please find ten (10) copies of Lockhart Power Company's response to the Public Service Commission's request for information on termination of electric service. The requested data was also provided under separate cover to the Office of Regulatory Staff. This response covers the 2nd Quarter of 2018 and includes the following items:

- 1. Total number of customers whose services have been terminated (voluntary & involuntary).
- 2. Daily number of customers whose services have been involuntarily terminated.
- 3. Reasons for the involuntary terminations.
- 4. Average duration of involuntary terminations (in days).
- 5. Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service.

Please let us know if you have any questions concerning this information.

Kind Regards,

Janet H. Gaston

Assistant Business Controller Lockhart Power Company



1.) Total number of customers whose services have been terminated (voluntary & involuntary)

MONTH	# OF INVOLUNTARY TERMINATIONS	# OF VOLUNTARY TERMINATIONS	TOTAL # OF TERMINATIONS
Apr-18	53	22	75
May-18	45	25	70
Jun-18	54	18	72
Total	152	65	217

NOTE: Voluntary terminations are considered customer requested terminations, unless otherwise noted.

2 & 3.) Daily number of customers whose services have been involuntarily terminated and reasons for the terminations.

	Apr-18	pr-18 May-18					Jun-18	
DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASED
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14			14	14	<u> </u>	14		_
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17			17	5		17		
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27			27			27	9	
28			28			28		
29	<u> </u>		29	9		29		
30		<u></u> j				30		
81			31			31		
TOTAL	53 -	0	TOTAL	45	0	TOTAL	54	0

4.) The average duration of involuntary terminations (in days)

MONTH	AVERAGE OUTAGE DURATION IN
Apr-18	DAYS 1
May-18	0.87
Jun-18	0.73
Average	0.86

5.) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining



1.) Total number of customers whose services have been terminated (voluntary & involuntary)

MONTH	# OF INVOLUNTARY TERMINATIONS	# OF VOLUNTARY TERMINATIONS	TOTAL# OF TERMINATIONS
Apr-18	53	22	75
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NOTE: Voluntary terminations are considered customer requested terminations, unless otherwise noted.

2 & 3.) Daily number of customers whose services have been involuntarily terminated and reasons for the terminations,

	Apr-18		Apr-18 May-18			Jun-18		
DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASED
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2			2			2		
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26	10		26			26		
27			27			27	9	_
28			28.			28		
29			29	9		29	-	
80			30			30		
31			31			31		
TOTAL	53	0	TOTAL	. 45	0	TOTAL	54	0

4.) The average duration of involuntary terminations (in days)

	AVERAGE
	OUTAGE
	DURATION IN
MONTH	DAYS
Apr-18	1
May-18	0.87
Jun-18	0.73
Average	0.86

5.) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining



1.) Total number of customers whose services have been terminated (voluntary & involuntary)

MONTH	# OF INVOLUNTARY TERMINATIONS	# OF VOLUNTARY TERMINATIONS	TOTAL#OF
Apr-18	53	-22	75
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Jun-18	54	18	72
Total	152	65	217

NOTE: Voluntary terminations are considered customer requested terminations, unless otherwise noted.

2 & 3.) Daily number of customers whose services have been involuntarily terminated and reasons for the terminations.

Apr-18			May-18			Jun-18		
DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASET
1			1		 	1		
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25	-	· · ·	.25	 		25	 	
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27	1		27			27	9	
28			28	 		28	 	
29			29	9		29	 	
30			30			80	 	
31			31			31	 	
TOTAL	. 53	0	TOTAL	45	0	TOTAL	. 54	0

4.) The average duration of involuntary terminations (in days)

	- AVERAGE
	OUTAGE
	DURATION IN
MONTH	DAYS
Apr-18	1
May-18	0.87
Jun-18	0.73
Average	0.86

5.) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining



1.) Total number of customers whose services have been terminated (voluntary & involuntary)

MONTH	# OF INVOLUNTARY TERMINATIONS	# OF VOLUNTARY TERMINATIONS	TOTAL # OF TERMINATIONS
Apr-18	53	22	75
May-18	45	25	70
_ Jun-18	54	18	72
Total_	152	65 .	217

NOTE: Voluntary terminations are considered customer requested terminations, unless otherwise noted.

2 & 3.) Daily number of customers whose services have been involuntarily terminated and reasons for the terminations.

Apr-18					Jun-18			
DAY	NON-PAYMENT	DECEASED	DAY		DECEASED	DAY		DECEASE
1^			1			1	 	1
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17			17	5	-	17	†	
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21			21			21	13	
22			22			22		
23	9		23	7		23		
24			24		·	24		
25			25			25		
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27			27		· · ·	27	9	
28			28			28		
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30			80	•		30	-	
31			31	1		31		
TOTAL	_ 53	.0.	TOTAL	45	0 -	TOTAL	54	0

4.) The average duration of involuntary terminations (in days)

MONTH	AVERAGE OUTAGE DURATION IN DAYS
Apr-18	I
May-18	0,87
Jun-18	0.73
Average	0.86

5.) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining



1.) Total number of customers whose services have been terminated (voluntary & involuntary)

MONTH	# OF INVOLUNTARY TERMINATIONS	# OF VOLUNTARY TERMINATIONS	TOTAL # OF TERMINATIONS
Apr-18	53	22	7 5
May-18	45	25	70_
Jun-18	54	18	72
Total	152	65	217

NOTE: Voluntary terminations are considered customer requested terminations, unless otherwise noted.

2 & 3.) Daily number of customers whose services have been involuntarily terminated and reasons for the terminations.

	Apr-18 May-18			<u> </u>		Jun-18		
DAY	NON-PAYMENT	DECEASED	DAY		DECEASED	DAY	NON-PAYMENT	DECEASED
1			1		·	1		
2			2			2_		
8			3	2		3		
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28			28			28		<u> </u>
29			29	9		29		
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31			31			31		
TOTAL	53	Q	TOTAL	45	0	TOTAL	54	0

4.) The average duration of involuntary terminations (in days)

MONTH	AVERAGE OUTAGE DURATION IN DAYS
Apr-18	1
May-18_	0,87
Jun-18	0.73
Average	0.86

6.) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining



1.) Total number of customers whose services have been terminated (voluntary & involuntary)

MONTH	# OF INVOLUNTARY TERMINATIONS	# OF VOLUNTARY TERMINATIONS	TOTAL# OF TERMINATIONS
Apr-18	53	22	75
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Jun-18	54	18	72
Total	152_	65	217

NOTE: Voluntary terminations are considered customer requested terminations, unless otherwise noted.

2 & 3.) Daily number of customers whose services have been involuntarily terminated and reasons for the terminations.

	Apr-18			May-18			Jun-18	
DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASED
1			1			<u> </u>	-	
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5			5			5		
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22			22			22		
23	9		23	7		28		
24			24			24		
25			25			25		
26	10	 	26		 	26	 	
27			27			27	9	
28			28			28	 	
29			29	. 9		29		
30			30	- 		30		
31	-		31			31	 	
TOTAL	53	0	TOTAL	45	- 0	TOTAL	54	0

4.) The average duration of involuntary terminations (in days)

MONTH	AVERAGE OUTAGE DURATION IN DAYS
Apr-18	1
May-18	0.87
Jun-18	0.73
Average	0.86

5.) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining

Company Response: Company procedures in effect governing involuntary terminations are unchanged since the last report.

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1.) Total number of customers whose services have been terminated (voluntary & involuntary)

MONTH	# OF INVOLUNTARY TERMINATIONS	# OF VOLUNTARY TERMINATIONS	TOTAL # OF TERMINATIONS
Apr-18	53	22 .	7 5
May-18	45	25	70
Jun-18	54	18	72
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2 & 3.) Daily number of customers whose services have been involuntarily terminated and reasons for the terminations.

	Apr-18			May-18			Jun-18	
DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASED
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23	9		-23	7		23		
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26	10		26		- 1	26	 	
27			27			27	9	
28			28			28	1	
29			29	9		29		
30			30			80	-	
31	-		31			31	1	-
TOTAL	53	0	TOTAL	45	0_	TOTAL	54	0

4.) The average duration of involuntary terminations (in days)

MONTH	AVERAGE OUTAGE DURATION IN DAYS
Apr-18	Г
May-18	0.87
Jun-18	0.73
- Average	0.86

5.) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining



I.) Total number of customers whose services have been terminated (voluntary & involuntary)

MONTH	# OF INVOLUNTARY TERMINATIONS	# OF VOLUNTARY TERMINATIONS	TOTAL # OF TERMINATIONS
Apr-18	63	22	75
May-18	45	25	70 •
Jun-18	54	18	72
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Apr-18			May-18			Jun-18		
DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASED
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3			3	2		3		
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8			8			8	-	<u> </u>
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11			11			11		
12	9		12	-		12	1	
13			13			13	9	
14			14	14		14		
15			15			15		
16			16			16		
17			17	5		17	†	
18	11		18	-		18	71	
19		_	19			19	 	
20			20			20		
21			21			21	13	
22			22		-	22		
23	9		23.	7		23		
24			24			24	<u> </u>	
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26	10		26			-26	 	
27			27			27	9	.
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30			30			30	 	<u> </u>
31			31	 		81		
TOTAL	53	. 0	TOTAL	45	0	TOTAL	54	Ó

4.) The average duration of involuntary terminations (in days)

MONTH	OUTAGE OUTAGE DURATION IN DAYS
Apr-18	1
May-18	0.87
Jun-18	0.73
Average	0.86

5.) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining

Company Response. Company procedures in effect governing involuntary terminations are unchanged since the last report.



1.) Total number of customers whose services have been terminated (voluntary & involuntary)

MONTH	# OF INVOLUNTARY TERMINATIONS	# OF VOLUNTARY TERMINATIONS	TOTAL # OF TERMINATIONS.
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Apr-18 _				May-18			Jun-18		
DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASED	
1			1			1			
2			2			2	 		
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12	9	-	12			12			
13			13			13	9		
14			14	14		14	<u> </u>		
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17			17	5		17	 		
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19			19			19			
20			20			20	 		
21			21			21	13		
22			22			22	†		
23	9		23	7		23			
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29			29	9		- 29	 		
30			30			30	 		
31			.81	7		31	 	_	
TOTAL.	53	0	TOTAL	45	0	TOTAL	54	0	

4.) The average duration of involuntary terminations (in days)

	
	AVERAGE
	OUTAGE
]	DURATION IN
MONTH	DAYS
Apr-18	1
May-18	0.87
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Apr18		May-18			Jun-18			
DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASED	DAY	NON-PAYMENT	DECEASEL
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20			20			20		
21			21			21	13	_
22	<u> </u>		22			22		
28	9		23	7		23		
24	<u> </u>		24			24	-	
25			25			25		
26	10		26			26		
27			27			27	9	
28			28			28		
29			29	9		29		
30			30	1		30		
31			31			31		
TOTAL	53	0	TOTAL	45	0	TOTAL	54	0

4.) The average duration of involuntary terminations (in days)

	AVERAGE			
]	OUTAGE			
	DURATION IN			
MONTH	DAYS			
Apr-18	1			
May-18	0.87			
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